



JudE – Nurses Notes

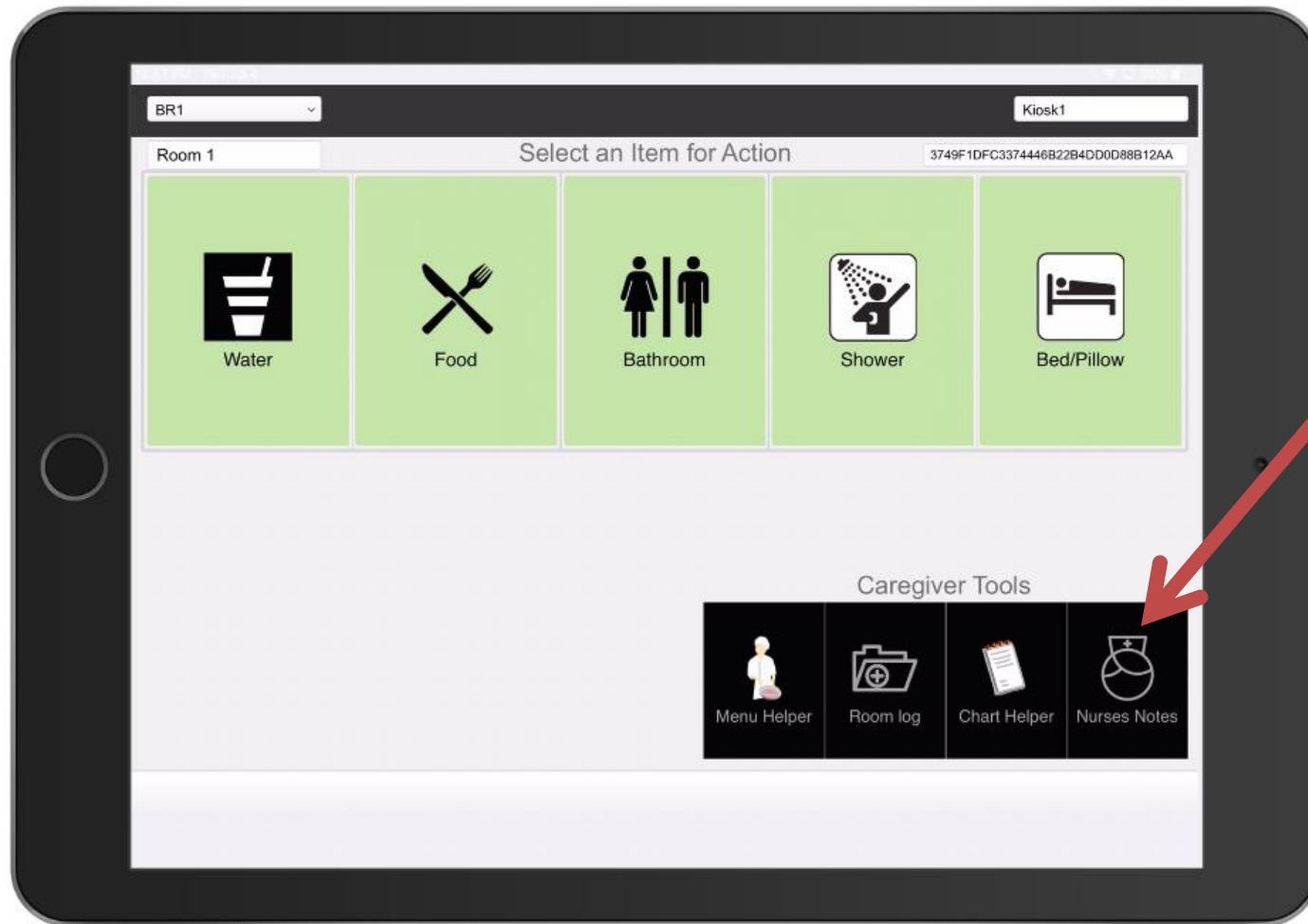
JudE Objective: Improve the care experience, care responsiveness, and care peace of mind -- for patients, caregivers, facilities, and family members -- **by leveraging modern and mobile technology to improve the notification, workflow, and resolution of patient, caregiver and facility requests.**



Nurses Notes



- Available under Caregiver Tools on the Room Kiosk



Nurses Notes

Basic Steps



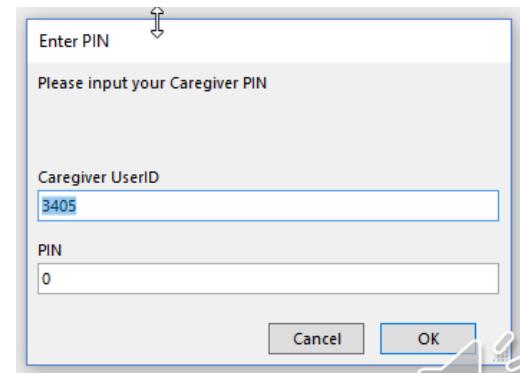
- Caregiver presses “Nurses Notes” icon from the Room Kiosk, and the Caregiver “Signs In”
 - All Caregivers will be assigned a unique ID & Passcode
- The Nurses Notes screen will guide the Caregiver through capturing relevant information
 - The Caregiver can also take a secure picture with the Room Kiosk.
- Touch the “OK” button to save a Secure Note that only Nurse/Approved Staff can open
- A generic SMS text will be sent to the Nurse/Approved Staff alerting them that they have a new Nurses Note to review
 - Nurses/Approved Staff must have the App installed on their device to access notes and pictures
- Opened Notes expire and delete within the determined time set by the facility (up to 48 hours)



Nurses Notes



- Start here
- Must log in with Caregivers unique ID and Pass Code



Nurses Notes



- Caregivers can capture Relevant Information to send to the Nurse/Approved Staff

Room: BR1 Caregiver: 3405 Date/Time: 7/17/2019 7:20:46

Get Image

NoteCategory: Question

Notes: I have a question.

Send To Nurse

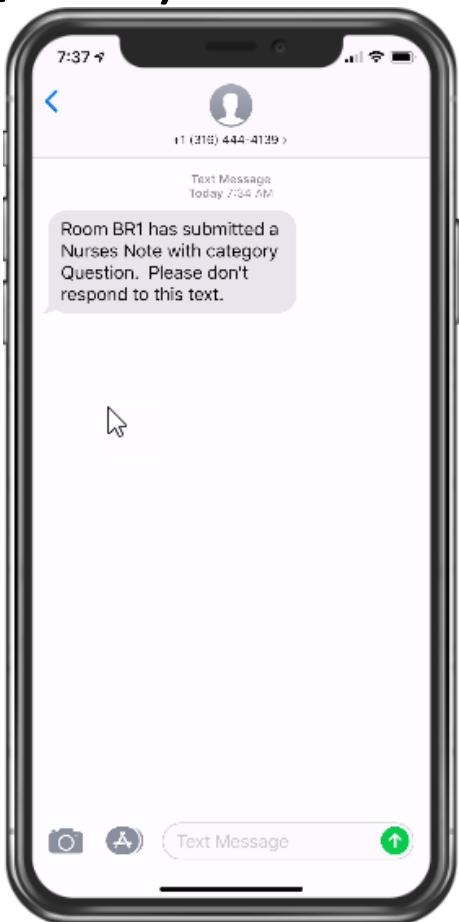
- Click the “Get Image” button to take a secure picture with the Room Kiosk
- Enter the “Type” of note being sent:
 - Question, Status, Follow-up
 - Can be customized by the facility
- Enter optional manual notes or questions if desired
- Click the “Send” button



Nurses Notes



- Clicking “Send to Nurse” notifies the Qualified Staff (e.g. RN/LPN) with a Generic Text Message



Nurses Notes



- Nurses must have the App installed on their own device to access Notes/Pictures. Otherwise, they will receive a notification of the Note/Picture through generic SMS text but will not have the ability to open it. The Nurse would instead need to access the Note/Picture through the Nurses Station/Central Monitor by entering their credentials.

GoTo Room Status		Caregiver / Note Category	Note Open / Expire
RoomID /Created	Status		
BR1 7/17/2019 7:20:46 AM	Opened	Michelle Question	7/17/2019 7:44:56 AM 7/18/2019 7:44:56 AM
RM1 3/13/2019 8:14:25 AM	New	Michelle Question	

- When the Nurse/Approved Staff logs in to their device, they will go straight to their work queue showing notifications of Notes/Pictures
 - They can see new notes or notes that have already been opened but not yet expired
- Press “Open Note” to see the details, which also starts the clock for expiration.
- If not logged on with a Nurse device, the user will be prompted for credentials.

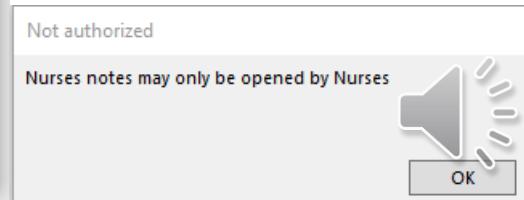
Enter PIN

Please input your Caregiver PIN

Caregiver UserID
3405

PIN
0

Cancel OK



Nurses Notes



- Nurses (Qualified Staff)

GoTo Room Status

RoomID /Created	Status
BR1 7/17/2019 7:20:46 AM	Opened Open Note
RM1 3/13/2019 8:14:25 AM	Opened Open Note

Caregiver / Note Category Note Open / Expire

<< Close Note from BR1 at 7/17/2019 7:20:46 AM

I have a question.



- The Nurse/Qualified Staff can view the Note Details and Pictures
- Again, once the Note/Pictures are opened, the note Expiration Timer Begins



Nurses Notes

Recap



- Through the functionality of the Nurses Notes...
 - Caregivers can conveniently capture Notes, Questions or Pictures for other Qualified Caregivers on staff, such as a RN or LPN to view
 - Only Qualified Staff can open and view the notes
 - Once opened, an Expiration Date will be set on the note
 - Once the expiration date has passed the note will be Permanently Deleted



Watch Next



Recommendations of What to Watch Next

- Review the *Caregiver Tools* videos for additional functionality available from the Kiosk
 - **Menu Helper:** for food/kitchen requests
 - **Room Log:** a summary read-out of everything that happens in a room for a day.
 - **Chart Helper:** for ADL and Vital Signs logging
 - **Vital-Signs Helper:** to log readings

