



# JudE – Facility Helpers

JudE Objective: Improve the care experience, care responsiveness, and care peace of mind -- for patients, caregivers, facilities, and family members -- **by leveraging modern and mobile technology to improve the notification, workflow, and resolution of patient, caregiver and facility requests.**



# Facility Helpers

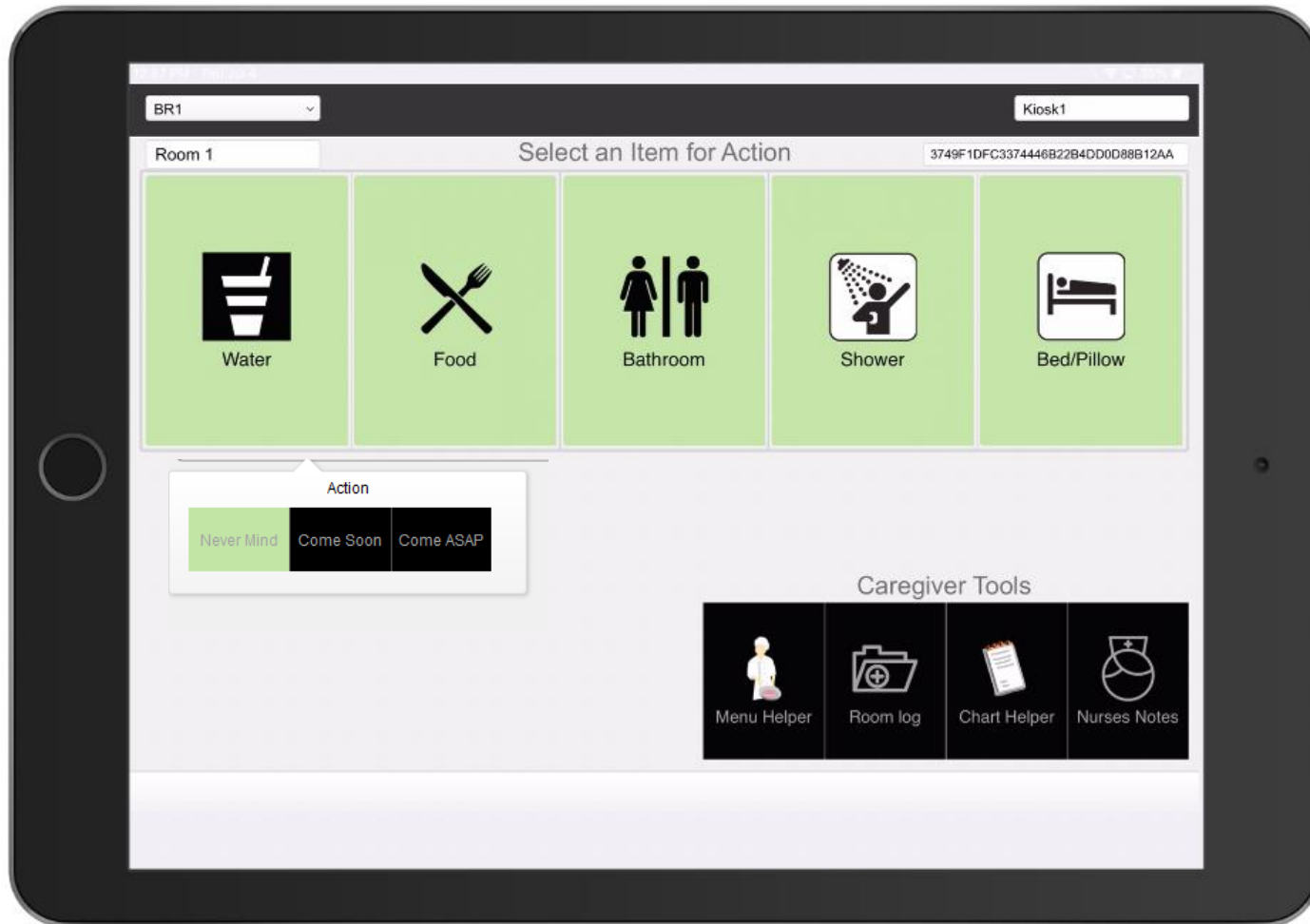
## Basic Features



- Many features to help keep a facility running smoothly and compliantly
  - Room Workflow; Central Status Monitors
  - **Caregiver SMS Notifications** – Room Requests, Nurses Notes, Kitchen Orders
  - **Record Keeping Helpers and Reports** – Rooms Requests, Caregiver Events, ADL Charting
  - **Staff Schedule at a glance**
  - **Staff Certification and Training Tracking**



# Room Kiosk



For streamlined work flow and information capture



# The Nurses Station/Central Monitor



RoomID	Device	Connected	Last Connected	Current Request	Open Time	Last Request	Time to resolve	Open Order
001	Ipad Mini Kiosk 3	Disconnected	3/22/2019 5:47:52 PM	Good. No Request	0:00:00	Water	0:00:15	
BR1	Michelle's Laptop	Disconnected	6/15/2019 1:31:26 PM	Good. No Request	0:00:00	Food	0:00:07	
BR1	Admin Desktop	Connected	8/18/2019 10:13 AM	Good. No Request	0:00:00	Water	0:00:58	
BR1	Kiosk1	Connected	8/18/2019 10:21:46 AM	Bathroom	0:00:30	Food	0:00:16	Active Order: Omelet
K1	DC iPhone X	Disconnected	3/9/2019 6:49:33 PM	Good. No Request	0:00:00	Food	0:00:15	
K1	App - DC iPhone	Disconnected	8/10/2019 3:46:52 PM	Good. No Request	0:00:00	Bathroom	0:00:27	
RM1	Kiosk1	Disconnected	3/13/2019 8:21:36 AM	Good. No Request	0:00:00	Food	0:00:15	
RM2	Kiosk 3 Mini	Disconnected	9/17/2018 3:33:38 PM	Good. No Request	0:00:00	Food	0:00:13	
RM2	Kiosk 2 Mini	Disconnected	11/17/2018 10:12:39 PM	Good. No Request	0:00:00	Bathroom	0:01:20	

- Views that shows status for a block of rooms at a glance
- Can be a computer monitor or connected display (TV)
- Room status, request status, and more



# Caregivers



<< Back to Setup Menu		Add New Record							
Caregiver ID	Caregiver	Type	PIN	Mobile	Send Alerts	Active Flag	Competencies / Expire		
3405	Michelle	CNA	*****	3162	No	Yes	CNA 1/1/2022	CPR 1/1/2020	Competency Setup
7506	Dennis	CNA	*****	3162	Yes	Yes	CNA 11/10/2018	CPR 11/10/2019	Competency Setup
1995	Anna	LPN	*****	3162	Yes	Yes	LPN 1/1/2022		Competency Setup
0001	Elsa	PT	*****	3162	Yes	Yes			Competency Setup
6959	Olaf	CNA	*****	3162	No	Yes	CNA 1/1/2022	CPR 1/1/2020	Competency Setup

- With Caregiver setup, Caregivers (staff) get assigned a caregiver type (RN, LPN, CNA..)
- Alert preferences are easily maintained
- App will send generic alert texts to the caregiver's mobile device during their shift – based on their caregiver type and alert preferences



# Caregiver Certifications



<<Back (To List)

Caregiver	Competency
7506	CNA Certified Nurses Aide certification
Dennis	
Start 11/10/2017	Start 11/10/2017
Expire 11/10/2018	Expire 11/10/2019
Start	Start
Expire	Expire
Start	Start
Expire	Expire

- Caregivers competencies and certifications can be maintained
- Expirations visible at a glance



# Caregiver Certifications



<< Back to Setup Menu		Add New Record		
Competency	Description	Preferred Vendors	Preferred Training URL	
CNA	Certified Nurses Aide certification or recertification	Allied Health	<a href="https://reg.abcsignup.com/view/view_month.aspx?as=29&amp;wp=132&amp;aid=AHCT">https://reg.abcsignup.com/view/view_month.aspx?as=29&amp;wp=132&amp;aid=AHCT</a>	GoTo Web Link
CMA	Certified Medical Aide	Allied Health	<a href="https://reg.abcsignup.com/view/view_month.aspx?as=29&amp;wp=130&amp;aid=AHCT">https://reg.abcsignup.com/view/view_month.aspx?as=29&amp;wp=130&amp;aid=AHCT</a>	GoTo Web Link
Phlebotomy	Drawing blood	Allied Health	<a href="https://reg.abcsignup.com/view/view_month.aspx?as=29&amp;wp=152&amp;aid=AHCT">https://reg.abcsignup.com/view/view_month.aspx?as=29&amp;wp=152&amp;aid=AHCT</a>	GoTo Web Link
CET	Certified EKG Technician	Allied Health	<a href="https://reg.abcsignup.com/view/view_month.aspx?as=29&amp;wp=144&amp;aid=AHCT">https://reg.abcsignup.com/view/view_month.aspx?as=29&amp;wp=144&amp;aid=AHCT</a>	GoTo Web Link
LPN	Licensed Practical Nurse	WSU Technical School	<a href="http://wsutech.edu/articles/licensed-practical-nurse/">http://wsutech.edu/articles/licensed-practical-nurse/</a>	GoTo Web Link
RN	Registered Nurse	WSU Nursing School, Butler Nursing	<a href="http://www.wichita.edu/academics/health_professions/nursing/undergraduate/index.php">http://www.wichita.edu/academics/health_professions/nursing/undergraduate/index.php</a>	GoTo Web Link
Skills	General competency skills	Allied Health	<a href="https://static1.squarespace.com/static/594ab51229687f2da30c9f34/t/5b367e8703ce640c064ef404/1530298130170/skills_competency.pdf">https://static1.squarespace.com/static/594ab51229687f2da30c9f34/t/5b367e8703ce640c064ef404/1530298130170/skills_competency.pdf</a>	GoTo Web Link
CPR	Cardiopulmonary Resuscitation Certification	Red Cross	<a href="https://www.redcross.org/take-a-class?scode=PSG00000E017cid=generator&amp;med=cpc&amp;source=google&amp;clid=FA1a1QnhChMIIoHf">https://www.redcross.org/take-a-class?scode=PSG00000E017cid=generator&amp;med=cpc&amp;source=google&amp;clid=FA1a1QnhChMIIoHf</a>	GoTo Web Link

- Various competencies and certifications for the caregivers can be maintained and monitored
- Along with various vendors that offer training and certification



# Staff Schedule



<< Back to Setup Menu		Validate		Add New Record									
Staff ID	Staff	Mobile#	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday				
3405	Michelle CNA		11:00 PM - 7:00 AM	11:00 PM - 7:00 AM	11:00 AM - 3:00 PM	7:00 AM - 11:00 AM			11:00 PM - 7:00 AM				
32 Hours	3162		8 CNA	8 CNA	4 CNA	4 CNA			8 CNA				
7506	Dennis CNA		24 Hour	24 Hour	24 Hour	24 Hour	24 Hour	24 Hour	24 Hour				
168 Hours	3162		24 CNA	24 CNA	24 CNA	24 QD	24 CNA	24 CNA	24 CNA				
0001	Elsa PT		11:00 AM - 3:00 PM	11:00 AM - 3:00 PM	11:00 PM - 7:00 AM	11:00 AM - 3:00 PM	7:00 PM - 11:00 PM	11:00 AM - 3:00 PM	11:00 AM - 3:00 PM				
32 Hours	3162		4 PT	4 PT	8 PT	4 CNA	4 PT	4 PT	4 PT				
1995	Anna LPN		7:00 AM - 3:00 PM	11:00 AM - 3:00 PM		24 Hour	11:00 AM - 3:00 PM		7:00 AM - 3:00 PM				
48 Hours	3162		8 LPN	4 LPN		LPN	4 LPN		8 LPN				
6959	Olaf CNA		7:00 AM - 3:00 PM	7:00 AM - 3:00 PM	7:00 AM - 3:00 PM	7:00 AM - 3:00 PM	7:00 AM - 3:00 PM						
40 Hours	3162		8 CNA	8 CNA	8 CNA	8 CNA	8 CNA						
Totals:			52 Hours	48 Hours	44 Hours	40 Hours	40 Hours	28 Hours	44 Hours				

- Weekly staff schedule at a glance
- Helps app know who's working & when to send alerts
- The schedule is another place to visualize missing or expired competencies
- Default caregiver types can be changed for role/shift coverage





# Room Reports



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1

Total

Pages

Save as Excel

Save as PDF

Print

Print Setup

Layout: ChartSummary-Print

View As:

Exit Preview

Chart Summary

8/18/2019

Chart TimeStamp	Chart Category	Self Perf / Support Needed		Chart Notes		Response Time	Chart ID	Caregiver
Bed Room 1								
7/4/19 4:33 PM	Eating	1	1	Manually type notes here.	Auto	0:00:10	238	3405
6/29/19 6:30 PM	Eating	1	1	You can add some manual notes here...	Auto	0:00:09	227	3405
6/29/19 5:50 PM	Eating	9	9		Auto	0:07:57	226	3405
5/26/19 4:10 PM	zz - Take Vitals	9	9	Temp: 101	Manual		225	3405
5/26/19 4:10 PM	Food Delivery			Steakburger: with American Cheese, Ketchup, Mayo	Auto	0:00:26	224	3405
5/26/19 4:08 PM	Dressing	2	2	Buttons needed help	Manual		223	3405

- The JudE database keeps track of all room requests, caregiver events and ADL short-hand
- Records can be viewed or printed to assist with facility record keeping... and family concerns




# Nurses Notes



<<Back (Cancel)

Room: BR1      Caregiver: 3405      Date/Time: 7/17/2019 7:20:46

Get Image      NoteCategory: Question



Notes:

I have a question.

Send To Nurse

GoTo Room Status			
RoomID /Created	Status	Caregiver / Note Category	Note Open / Expire
BR1	Opened	Michelle	7/17/2019 7:44:56 AM
7/17/2019 7:20:46 AM	Open Note	Question	7/18/2019 7:44:56 AM
RM1	New	Michelle	
3/13/2019 8:14:25 AM	Open Note	Question	

Specialized, secure module to help in communication between the RNs, LPNs, CNAs



# Facility Helpers

## Recap



- Many features to help and keep a facility running smoothly and compliantly
  - JudE helps optimize time and labor for all involved
  - JudE helps capture information in real time so it's accurate and complete
  - JudE provides a positive experience and outcome for facilities, caregivers, patients and families.



# Watch Next



## Recommendations of What to Watch Next

Review the *Caregiver Tools videos* for additional functionality available from the Kiosk

- **Menu Helper** – for food/kitchen requests
- **Room Log** a summary read-out of everything that happens in a room for a day.
- **Chart Helper** for ADL and Vital Signs logging
  - **Vital-Signs Helper** – to log readings
- **Nurses Notes** – to send requests to a RN/LPN

